



2019

Kings Place, King's Cross 90 York Way, London, N1 9AG 6th - 7th June 2019

Crisis Management, Leadership, Innovation and Wellbeing

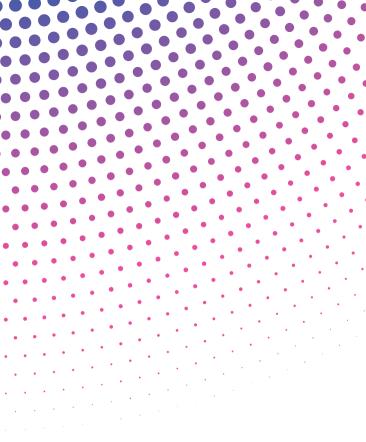












Contents

Welcome	3
Programme	4 - 11
Speakers	12 - 21
Notes	22

Welcome to our 17th International Risky Business Conference

We are very excited about Risky Business London 2019 and proud to be presenting one of our most inspiring programmes ever.

A huge thanks to our speakers for giving up their time and sharing their exceptional stories and experiences.

The focus of Risky Business 2019 is crisis management, with frontline staff sharing their stories of dealing with unprecedented situations and how they supported themselves and their teams afterwards. We are also featuring sessions on well being, diversity, inclusion, innovation and leadership.

We sincerely hope the stories will inspire you to think differently and that you will have a fun two days. Our plan this year is to try and capture the crucial lessons from our brilliant speakers and your feedback. Do also please look out for our new Risky Business Masterclasses that we plan to run from September 2019 with the first one called "Communcation Tactics to reduce tension and improve wellbeing at work".

We owe a huge thanks to Great Ormond Street Hospital, The Medical Protection Society, The British Medical Journal, Medsu, Etiometry and the Kings Place team for their invaluable support and partnerships.

A very special mention also to Charlie Stayt and Katie Derham for their professionalism and skill as hosts for the event.

Last, but not least, thank you so much to all of you for joining us at Risky Business 2019. We genuinely hope this will be the most inspiring conference you have ever attended.

Thank you,

Allan, Guy, Gill, John, Peter, John, Brett and the Risky Business Team

Wi-Fi network: Riskybusiness2019

Wi-Fi password: RiskyBiz2019

Risky Business Events

in Risky Business Events

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Organising Committee

Allan Goldman Guy Hirst Gillian Rogers John Tiernan John Nugent Peter Millican

Mike Christian

PROGRAMME

Thursday 6th June 2019

Chairperson:	Charlie Stayt – BBC Breakfast
07.30 – 08.45	Registration
08.45 – 09.00	Welcome Mr Matthew Shaw – Chief Executive Officer at Great Ormond Street for Children NHS Foundation Trust (GOSH)
Session 1:	Thai Cave Rescue and Lessons for Healthcare
09.00 - 09.25	John Volanthen – British diver who was first to reach the 12 Thai football players The story of how we found and rescued the Football team
09.25 – 09.45	Prof Yves D'Udekem – cardiac surgeon at the Royal Children's Hospital in Melbourne, with a passion for cave diving The lessons I take from caving to cardiac surgery and visa-versa
Session 2:	Crisis Management: Lessons from recent atrocities in London and Manchester
09.45 – 10.10	Assistant Commissioner Andrew Roe – London Fire Brigade. Incident Commander Grenfell Fire Lessons from Grenfell – when is it appropriate to break "SOPs"
10.10 – 10.30	Dr Anu Mitra – Consultant Emergency Physician, Imperial College Healthcare NHS Trust. A&E consultant on call during Grenfell Fire Looking after the team after major incidents, Grenfell Fire

10.30 – 11.00	Morning break
11.10 – 11.30	Dr Richard Smith – Consultant Trauma Resuscitation Anaesthetist at Royal Stoke University Hospital. Manchester Bombing – sole emergency responder Lessons for pre-hospital triage and "when to break protocol" during a major disaster
11.30 – 11.50	Ms Naomi Davis – Associate Medical Director at Royal Manchester Children's Hospital, Lead for North West Children's Major Trauma Network, Surgeon Commander on night of Manchester Arena Attack Lessons from the Manchester Bombing and supporting families and staff in the aftermath
11.50 – 12.10	Dr Mike Christian – Senior Research Fellow / HEMS Doctor, London's Air Ambulance, Bart's Health Trust. First responder on London Bridge terrorist attack Adapting to a fluid and fast-moving situation during a major disaster
Session 3:	Wellbeing
12.10 – 12.30	Dr Robin Warshafsky – Lead General Practitioner for primary care streaming, East Sussex Healthcare NHS Trust Personal tragedy intersects with patient safety - what happens to the horse when the cart is put before it
12.30 – 12.50	Dr Clare Gerada – GP, Lead Practitioner Health Programme, former head Royal College of General Practice Why are doctors so unhappy and Supporting Doctors in crises
12.50 - 13.45	Lunch

Session 4:	Crisis Management	
13.45 – 14.05	Dr Claire Park – Lt Colonel, RAMC and HEMS Doctor London Ambulance service "In the line of fire" – applying lessons from combat situations to similar civilian	crises
14.05 – 14.25	Dr Christine Blanshard – Medical Director and Deputy Chief Executive, Salisbury NHS Foundation Managing a Novichok Crisis – the longest major incident in NHS history	
14.25 – 14.45	Professor Jo Delahunty QC – Leading barrister, "Top Ranked Silk" of the year, Professor of Law, represented families in the Hillsborough enquiry Lessons to be learnt from large scale disasters like Hillsborough to intimate tragedies such as the death of an abused baby	
14.45 – 15.05	Captain Steve Allright – BA training Captain Taking the fear out of flying	
15.05 – 15.30	Afternoon break	
Session 5:	Brexit: What Now, and Leadership	
15.30 – 15.50	Lord Adonis – Labour party politician, academic and journalist Brexit – what now?	
15.50 – 16.10	Steve Richards – Presenter Radio 4 Week in Westminster, one of Britain's leading procommentators and broadcasters State of the Nation and its Leaders!	political

16.10 – 16.30	Prof Tim Briggs CBE – President British Orthopaedic Association, National Director Clinical Quality and Efficiency, National Lead for the getting it right first time (GIRFT) programme Leading the national "getting it right first time" programme, successes and reflections
16.30 – 16.50	Amy Pope – Former U.S. Deputy Homeland Security Advisor to President Obama Building coalitions and systems to proactively deal with crises
16.50 – 17.10	Nick Fry – Former CEO Aston Martin and Mercedes F1 Team Drive Survive Win

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PROGRAMME

Friday 7th June 2019

Chairperson: Katie Derham – Journalist and TV presenter

08.00 – 08.45 **Registration**

Big Breakfast Masterclass (pre-paid bookings only)

Senior executives who have led the way in improving safety practices and staff wellbeing

The Children's National Hospital in Washington DC:

Prof David Wessel - Executive Vice President

Mary Anne Hilliard - Chief of Counsel

Dr Rahul Shah – Vice President for Medical Affairs and Safety

Sydney Adventist Hospital:

Dr Jeanette Conley - Executive Director Medicine

KK Womans and Children's Hospital:

Prof Alex Sia - CEO

Cognitive Institute:

Dr Mark O'Brien - Medical Director

Breakfast sessions chaired by:

Dr Fiona Godlee - Editor in Chief for the BMJ

Session 1:	Memorable Lessons in Human Factors and System Failure
09.00 – 09.25	Margaret Heffernan – Entrepreneur, CEO, writer and keynote speaker. Her motto: "Let's not play the game, let's change it." Willful blindness: at an individual and organizational level
09.25 – 09.55	Dr Hadiza Bawa-Garba & Dr Jonathan Cusack interviewed by Deborah Cohen – Paediatric Registrar charged with Manslaughter and her mentor and educational supervisor will be interviewed by BBC Journalist Deborah Trapped by the system - what can we learn. The story of the tragic death of a young boy
09.55 – 10.15	Captain Antonio Di Lieto – Senior instructor at CSMART, Carnival Corporation's Cruise ship Simulation Centre Managing the risks of maritime accidents with due diligence and safety leadership
10.15 – 10.35	Tom Williams – Rugby player at the centre of the "Bloodgate" incident in the semi-final of the Heineken Rugby Cup The story of Bloodgate - from a player's perspective
10.35 – 11.00	Morning break
11.00 – 11.20	Mary Anne Hilliard and Rahul Shah – Chief Counsel and Vice President for Medical Affairs at Children's National Hospital, Washington DC How a re-invigorated safety programme can save dollars
11.20 – 11.40	Professor Alexa Sia – CEO KK Woman's and Children's Hospital, Singapore What can be achieved by a whole hospital system change in cognitive behavior and safety culture

Session 2:	Creating Genuine Diversity and Inclusion in our Workforce
11.40 – 12.05	Beto Guajardo – Senior Vice President, Global Strategy, Starbucks Starbucks' organization-wide response to a racial bias event in one of their stores – what was learnt
12.05 – 12.25	Yvonne Coghill – Director – NHS Workforce Race Equality Standard (WRES) Implementation Diversity in our workforces – how do we practically make this happen
Session 3:	Innovation and Disruptive Technologies
12.25 – 12.45	Dr Michael Stein – Chairman and CEO of Oxstem, Co-Founder the Map of Medicine and Doctor care Emerging Disruptive Therapies for Cancer
12.45 – 13.05	Professor Silvia Schievano and Mr Owase Jeelan – Professor of Biomedical Engineering, UCL and Consultant Neurosurgeon Great Ormond Street Hospital for Children Ultimate team work: translational research innovation using virtual reality and 3D printing to facilitate multiple surgical teams in 23 hour operation to separate conjoined twins
13.05 – 13.25	Chris Connell – Chief Hospital Design Officer, Cleveland Clinic Latest thinking & technology in hospital design to maximise patient safety and efficiency
13:25 – 14:15	Lunch

Session 4:	Latest Innovations in CPR and Taking Technologies to the Patient
14.15 – 14.50	Robbie Lendrum – HEMS Consultant, Bart's Health, London's Air Ambulance Hyperacute resuscitation strategies: present and future
14.50 – 15.10	Professor Mark Wilson – Neurosurgeon & prehospital medicine expert, St Mary's Hospital and air ambulance. Founder of Goodsam Resuscitation App Using technology to train and maximise bystander response in emergencies
15.10 – 15.30	Nicole Stott – Retired NASA Astronaut and American Engineer launched to the International Space Station with the crew of STS-128, participating in the first spacewalk of that mission Teamwork in remote settings of the International Space Station and Aquarius
	Undersea Research Base
15.30 – 15.50	Dame Inga Beale – Former CEO of Lloyd's of London - first female in 328 year history. Appointed Dame Commander of the Order of the British Empire (DBE) in the 2017 New Year Honours for services to the economy Leadership and Trust
16.00 – 17.00	Drinks reception

SPEAKERS

Thursday 6th June 2019



Charlie Stayt

BBC Presenter

Before joining Breakfast TV, Charlie was the principal anchor with Five News, presenting the network's prime-time bulletins and half hour live debate programmes. His extensive career has seen him anchor Five News's 9/11 coverage and he spent a total of 10 years at ITN, both as correspondent and presenter. He has presented numerous current affairs programmes, and also hosted live reality TV shows Jailbreak and Are You Telepathic.



Mr Matthew Shaw

Chief Executive Offer at Great Ormond Street for Children NHS Foundation Trust

Matthew is a highly experienced clinical leader. He is a practicing orthopaedic surgeon and has been Clinical Director of the spinal unit at the Royal National Orthopaedic Hospital (RNOH) for the last seven years. He was also, until recently, the Medical Director and Deputy Chief Executive of the RNOH for five years. Matthew has recently been working as Medical Director for Health Provision in BUPA UK.



John Volanthen

British cave diver, specialised in rescue operations

John is a world record-holding British caver and cave diver who has been involved in cave exploration over the last two decades. John began caving with the scouts at the age of 14 and has been at the forefront of cave exploration since combining caving and diving. In 2018, John played a leading role in the Tham Luang Thailand cave rescue.



Professor Yves D'Udekem

Cardiac Surgeon, Royal Children's Hospital, Melbourne

Yves is a paediatric cardiac surgeon in the Royal Children's Hospital, Melbourne, Australia, Professor of Paediatrics of the University of Melbourne and senior researcher of the Murdoch Children Research Institute. He grew up and was trained in Belgium where he developed a passion for cave diving as a young adult. He moved to Australia 15 years ago and developed a large academic practice. He is now renowned for his research in the field of outcomes for patients born with "half a heart", those born with a single pumping heart chamber, the most complex and severe congenital heart conditions.



Andrew Roe

Assistant Commissioner, London Fire Brigade

Andrew Roe joined London Fire Brigade aged 27 in 2002 following a number of years as a British Army Officer. After five years as a firefighter, he has undertaken roles such as Crew Manager, Watch Manager, Station Manager and Group Manager Rescue before being promoted to Deputy Assistant Commissioner Operational Policy. As an Assistant Commissioner he led a review of all London Fire Brigade's People Services before assuming his current role as Assistant Commissioner Fire Stations. Andrew has been the incident commander at a number of significant and major incidents including the Croydon tram crash and the Grenfell Tower Fire.



Dr Anu Mitra

Consultant Emergency Physician, Imperial College Healthcare NHS Trust

Dr Anu Mitra is a Consultant Emergency Physician at Imperial College NHS Trust, based at Charing Cross and St Mary's Hospitals. He has been practising medicine for over 20 years. His specialist interests include medical education, point of care ultrasound and quality improvement, and he is the quality improvement lead for the London School of Emergency Medicine. He was the consultant in charge of the Emergency Department at St. Mary's the night of the Grenfell Tower Fire. Having seen the unprecedented way the disaster affected him and his team, he has been placing more focus on staff wellbeing programmes.



Dr Richard Smith

Consultant Trauma Resuscitation Anaesthetist, Royal Stoke University Hospital

Dr Richard Smith FRCA, is as a Consultant Trauma Resuscitation Anaesthetist at the Royal Stoke University Hospital Major Trauma Centre. His pre-hospital roles include working as a regular HEMS (Helicopter Emergency Service) doctor for both The Air Ambulance Service and the North West Air Ambulance. He is a MERIT (Medical Emergency Response Incident Team) Doctor for the North West Ambulance Service, for which he has completed major incident training, and a volunteer responder for the Cheshire and Shropshire BASICS scheme. In this capacity he attended the Manchester Arena bombing in May 2017 as a volunteer responder.



Ms Naomi Davis

Consultant Orthopaedic Surgeon. Associate Medical Director, Royal Manchester Children's Hospital

Naomi qualified from Nottingham University Medical School in 1988, completed her orthopaedic training in Manchester and Toronto and has been a consultant in Children's Orthopaedic Surgery in Manchester since 2001. Since its inception in 2012, she has led the North West Children's Major Trauma Network and the service at RMCH. On the night of the Manchester Arena Attack she worked in the role of Surgeon Commander at RMCH and in the weeks and months that followed, to support rehabilitation. She is part of the team still sharing the lessons learnt that night to inform planning across the sectors. She also leads on many of the developments in children's rehabilitation in Manchester and beyond as legacy work from the Arena Attack.



Dr Mike Christian

Senior Research Fellow / HEMS Doctor, London's Air Ambulance, Bart's Health Trust

Mike is a senior healthcare sector leader with nearly 30 years of experience, beginning as a paramedic. His specialities include critical care medicine, infectious diseases, military, aviation and pre-hospital medicine. In 2016, Mike moved to the UK for a sabbatical with London's Air Ambulance. Having decided to remain in the UK, he served as Clinical Lead for an Air Ambulance in the counties and subsequently was recruited to join London's Air Ambulance's senior team for a period of two years to lead on the delivery of key objectives within their research strategy. Mike will be speaking at Risky Business about his role as first responder on the London Bridge terrorist attack.



Dr Robin Warshafsky

Lead General Practitioner for primary care streaming, East Sussex Healthcare NHS Trust

Robin is a GP, born and trained in Toronto. He has been working in the NHS since 2007, largely in clinical governance. He is currently working as an Assistant Medical Director for the South East Coast Ambulance NHS Trust, a Clinical Advisor with NHS England, South-East team and as GP Lead for Primary Care Streaming in the A&E of East Sussex Healthcare NHS Trust (Hastings and Eastbourne Hospitals). He has always been interested in medical error. Now his professional and personal lives have converged, in trying to make sense of the death of his son Julien, a third year Registrar in Anaesthesia.



Dr Clare Gerada

GP, Lead Practitioner Health Programme, former head Royal College of General Practice

For the last decade, Dr Clare Gerada has led the largest physician health service in Europe and led the Royal College of General Practitioners between 2011-2013, only the second women in history at its head. Clare trained in group analysis and uses her experience from this field to help understand why doctors are so unhappy. Clare is proud that she is still a front line GP and just passed her 26th year mile stone working in the same GP practice in South London.



Dr Claire Park

Lt Colonel, RAMC and HEMS Doctor London Ambulance service

Claire is a Consultant in Prehospital Care with London's Air Ambulance (aka London HEMS) and in Anaesthesia, Critical Care and Trauma at Kings College Hospital. She also has 19 years of military experience, including numerous operational deployments, and has been the Clinical Governance Lead for the Medical Emergency Response Team (MERT). International experience of prehospital care and trauma systems, including fellowships in Baltimore, and in both military and civilian environments, have given her extensive experience to bring to her current roles and in addition as the Medical Adviser to the armed police in London.



Dr Christine Blanshard

Medical Director and Deputy Chief Executive, Salisbury NHS Foundation Trust

Christine Blanshard graduated in Medicine from Cambridge University in 1986 and has over 25 years NHS experience. She trained in East Anglia and London, and became a consultant gastroenterologist and general physician in 1998. She has undertaken a variety of managerial roles alongside her clinical work and before joining Salisbury NHS Foundation Trust, was Director of Strategy and Associate Medical Director at Homerton University Hospital NHS Foundation Trust. Christine has been the Medical Director at Salisbury NHS Foundation Trust since 2011, alongside this role, she was recently appointed as Deputy CEO.roles and in addition as the Medical Adviser to the armed police in London.



Professor Jo Delahunty QC

Leading barrister, "Top Ranked Silk" of the year, Professor of Law

Jo is one of the UK's leading barristers specialising in child protection law rising to prominence for her work in contentious cases involving complex medical evidence and the death of a child. She acted in the case of Islington v AI Alas and Wray which brought the issue of Vitamin D deficiency and rickets masquerading as shaking injuries to medical and public attention. Her practice encompasses cases involving the death of / catastrophic injuries to a child, NAI, TRIAD, FII, child sex abuse, ritualized abuse, FGM though to ISIS radicalisation cases. Jo acted for 77 families in the Hillsborough Inquest's charged with scrutinising the adequacy of the emergency medical response to the disaster.



Captain Steve Allright

BA training Captain

British Airways 747 Captain, 28 years flying experience, 20 years as a Trainer. Director of Aviatours Fly with Fear, running Flying with Confidence courses for BA for 25 years. First Class Honours Bachelor of Aeronautical Engineering.



Lord Adonis

Member of the House of Lords, UK Parliament

British Labour Party politician, academic and journalist who served in the Labour Government for five years. He served as Secretary of State for Transport from 2009 to 2010, and Chairman of the National Infrastructure Commission from 2015 to 2017.



Steve Richards

Presenter Radio 4 Week in Westminster

Steve Richards is one of Britain's leading political commentators and broadcasters. He writes columns for the Guardian, Independent and FT. He is a presenter of BBC Radio 4's Week in Westminster and has presented BBC series on Blair, Miliband, Corbyn and May.



Professor Tim Briggs

Former Medical Director at Royal National Orthopaedic Hospital and of the President British Orthopaedic Association

Professor Briggs qualified from The Royal London Hospital in 1982 with honors in surgery and a number of prizes. He was Medical Director at the RNOH for 15 years and was President of the British Orthopaedic Association in 2014. He was appointed as National Director for Clinical Quality and Efficiency for the NHS in September 2015 and has been asked to lead and roll out his GIRFT methodology. He was made a Commander of the Most Excellent Order of the British Empire (CBE) in the 2018 New Year's Honours List for services to the surgical profession, and made National Director of Clinical Improvement for the NHS & NHSI in January 2019.



Nick Fry Former CEO Aston Martin and Mercedes F1 Team

Nick Fry took charge of and rescued a Formula 1 Team previously owned by Honda when they decided to cease competing at the start of the financial crisis in 2008. Putting his own financial savings and reputation at risk, he embarked on an unlikely journey which, against all odds, resulted in the Team becoming the 2009 Formula One World Champions for Drivers and Constructors. The Team then went on to hire multiple World Champions Michael Schumacher and Lewis Hamilton and has become the most successful of the modern era winning the Formula 1 Championship 6 times in the last 10 years.



Amy Pope

Partner, Schillings, Formerly U.S. Deputy Homeland Security Advisor to President Obama

Amy has extensive experience managing some of the most high-profile, diverse challenges at the highest levels of U.S. government from countering violent extremism to promoting refugee resettlement to managing President Obama's comprehensive effort to combat Zika, Ebola and other public health threats. Prior to joining the White House, Ms. Pope worked in several positions at the U.S. Department of Justice including as Deputy Chief of Staff and Counselor to the Assistant Attorney General of the Criminal Division.

SPEAKERS

Friday 7th June 2019



Katie Derham

BBC Presenter

Katie is a presenter on BBC Radio 3. After reading Economics at Cambridge, Katie started at BBC radio as a researcher on financial programmes and later become a reporter on Barry Norman's film programmes. In 1998 she joined ITN as the Media and Arts Editor for ITV News and, at the age of 27, become the youngest newscaster on British national television. For five years she covered showbiz events around the world, and then presented ITV Lunchtime News before taking a leading role as an anchor in the coverage of elections, royal weddings and the wars in Afghanistan.



Fiona Godlee

Editor in Chief of The BMJ

Fiona Godlee has been editor in chief of The BMJ since 2005, the first woman to hold the job. After training as a general physician in London she found her true role when she joined The BMJ as editorial registrar in 1990. In the mid-90s she spent a year as a Harkness fellow in the US, and from 2000 to 2003 she was editorial director for medicine at BioMed Central, establishing open access publishing. She has written and lectured on a broad range of issues, including health and the environment, the ethics of academic publishing, evidence based medicine, access to clinical trial data, research integrity, open access publishing, patient partnership, conflict of interest, and overtreatment.



Dr Margaret Heffernan

Entrepreneur, CEO, writer and keynote speaker

Dr Margaret Heffernan produced programmes for the BBC for 13 years. She then moved to the US where she spearheaded multimedia productions for Intuit, The Learning Company and Standard&Poors. She was Chief Executive of InfoMation Corporation, ZineZone Corporation and then iCast Corporation, was named one of the "Top 25" by Streaming Media magazine and one of the "Top 100 Media Executives" by The Hollywood Reporter. The author of five books, Margaret's third book, Wilful Blindness: Why We Ignore the Obvious at our Peril was named one of the most important business books of the decade by the Financial Times.



Dr Hadiza Bawa-Garba

Paediatric Registrar and Doctor

Hadiza moved to England from Nigeria in 1994 with the aim of pursuing a career in medicine. She graduated with a first class degree in Physiology and Pharmacology from the University of Southampton in 1999 and in medicine from University of Leicester in 2003. Hadiza did her paediatrics training in the East Midlands deanery and has a special interest in medical education and hopes to specialize in neurodisability specifically Autism Spectrum Disorder. Hadiza's future goal is to unlock the potential of children on the Autism spectrum. On 17th December 2015 whilst on call as ST8 in Neonates, Hadiza was informed that she has been charged with Gross Negligence Manslaughter. Having experienced the effects of criminalisation of medical errors, Hadiza hopes that the future for trainees will be based on a learn not blame culture which will also improve patient safety.



Dr Jonathan Cusack

Consultant Neonatologist and Head of Service, Leicester Neonatal Service

Jonathan trained in the East Midlands of the UK and works as a Consultant Neonatologist for the Leicester Neonatal Service. He is the lead for the Leicester Neonatal Simulation team and has an interest in debriefing, particularly around the debriefing of human factors. Dr Cusack works for the University Hospitals of Leicester NHS Trust, but does not work in General Paediatrics and was not involved in the clinical care of the baby that died.

He has acted as mentor and educational supervisor for Dr Hadiza Bawa Garba since the tragic events in 2011. He gave evidence supporting her in the criminal trial and in the MPTS hearings and has been closely involved in all areas of the legal challenges to the GMC. He is speaking at this conference in his own capacity and not as a representative of the Trust.



Deborah Cohen

Investigative health/science journalist and broadcaster/reporter, BBC. Associate editor of The BMJ (British Medical Journal)

Deborah is an award winning medically qualified TV, print and radio reporter and academic journal editor. After training as a doctor in the UK and France, she became an editor of The BMJ working on both academics and journalistic sections. Deborah became the first investigations editor of The BMJ and has reported and co-produced documentaries for Panorama, Newsnight, File on 4, Channel 4 News, and Dispatches on health, science and social issues. She has worked closely with the Centre of Evidence Based Medicine at Oxford University developing techniques that combines epidemiology with journalism. These collaborations have led to policy change internationally.



Captain Antonio di Lieto

Senior instructor at CSMART, Carnival Corporation's Cruise ship Simulation Centre

Captain Antonio Di Lieto is a senior instructor at CSMART, Carnival Corporation's Cruise ship Simulation Centre. His experience as a simulator instructor matured in Australia, where he facilitated port development projects and Marine Pilots training courses. He has sea-going experience as Master of a research vessel, cruise ship officer and hydrographic surveyor. His professional interests revolve around Bridge Resource Management, Integrated navigation technologies and Safety Due Diligence.



Tom Williams

Former Harlequins Rugby Player and Coach

Tom played and coached with Harlequins for 17 years before retiring and setting up TMW Development, a Public Speaking, Leadership and Mentoring Company founded to assist, support and inspire people in the corporate world. With the story of 'Bloodgate', Tom has a unique insight into how a coercive and win-at-all-costs attitude can have a catastrophic impact on a business.



Mary Anne Hilliard

Executive Vice President, Children's National Medical Center, Washington DC

Mary Anne Hilliard currently serves as Executive Vice President, Chief Legal Officer at Children's National Medical Center in Washington DC. Committed to the concept that the best way to manage risk is to prevent it, she has led local and national grant funded initiatives to share risk data and advance "high reliability principles" in order to reduce serious adverse events and associated malpractice harm.



Rahul Shah

Vice President, Children's National Medical Center, Washington DC

Rahul K. Shah is Chief Counsel and Vice President for Medical Affairs at Children's National Hospital, Washington DC. He is recognized as a leader in patient safety and quality improvement and has chaired and serves on myriad national committees related to patient safety and quality improvement. Under his leadership. Children's National has received numerous safety and quality distinctions.



Professor Alex Sia

CEO KK Woman's and Children's Hospital, Singapore

Prof Sia is Professor, Duke-NUS Medical School, Singapore, and since 2013, Prof Sia has been Clinical Professor, Yong Loo Lin School of Medicine. He is also Adjunct Professor, Engineering Design & Innovation Centre, at the National University of Singapore. Trained in Anaesthesia and Intensive Care Medicine, Prof Sia is concurrently Senior Consultant in the Department of Women's Anaesthesia, KK Women's & Children's Hospital (KKH).



Beto Guajardo

Senior Vice President, Global Strategy, Starbucks

Beto Guajardo is senior vice president of Global Strategy for Starbucks. He is a corporate strategist with extensive global experience in corporate and brand strategy, new business development, mergers and acquisitions and organization design. As a former management consultant with McKinsey, Inc. and Deloitte Consulting, LLP, Beto led strategic initiatives for international clients in more than 30 countries.



Yvonne Coghill

Director - NHS Workforce Race Equality Standard (WRES) Implementation

Yvonne Coghill is Professor of Primary Care and Head of Child Health at the School of Public Health, Imperial College London. Yvonne is currently the Director at NHS Workforce Race Equality Standard (WRES) Implementation in NHS England. She is a member of the equality and diversity council at the Institute for Healthcare Improvement (IHI) in the United States where she has helped develop their inclusion strategy. Wonne was awarded an OBE for services to healthcare in 2010 and was appointed to the position of Director for WRES implementation in June 2015. This year Yvonne has been awarded a Fellowship of the Royal College of Nursing, a CBE in the Queen's birthday honours list, an honorary fellowship from Kings College University, an honorary doctorate from Buckinghamshire University and has recently been voted one of the top 70 most inspirational nurses in the NHS over the last 70 years.



Dr Michael Stein

Chairman and CEO of Oxstem. Co-Founder the Map of Medicine and Doctor care

Dr. Michael Stein is CEO and Co-Chairman of Valo Therapeutics. He is a business leader and strategic adviser with C-suite experience in healthcare. Michael was the founding CEO of OxStem Ltd, an award-winning biotechnology spin-out from the University of Oxford. He has served as founding CEO for Doctor Care Anywhere, acquired by Synergix in 2015. In 2001, he co-founded the Map of Medicine Ltd (the Map) with University College London. As founding CEO (and later CMO), the Map was nationally licensed across NHS England (2005-15) and acquired by Hearst Business Media (HBM) in 2008, after which Michael transitioned to executive vice-president of healthcare innovation.



Professor Silvia Schievano

Professor of Biomedical Engineering, UCL

Silvia Schievano is Professor of Biomedical Engineering at University College London & Great Ormond Street Hospital for Children, where she leads a team of engineers closely working with clinicians to develop new personalised devices and less invasive treatments for children born with cardiovascular and craniofacial diseases. Prof Schievano has been working with Mr Jeelani since 2013 to integrate innovative engineering methodologies into craniofacial surgery.



Mr Owase Jeelan

Consultant Neurosurgeon Great Ormond Street Hospital for Children

Mr Owase Jeelani is a Consultant Paediatric Neurosurgeon based at Great Ormond Street Hospital for Children (GOSH) in London, UK. He has worked there since 2000 and was the Head of Clinical Services for Neurosurgery between 2012-2018. He is an Honorary Associate Professor at the Institute of Child Health, University College London. Mr Jeelani was the lead neurosurgeon for the successful separation of the Sudanese Conjoined twins Rital and Ritag.



Chris Connell

Chief Hospital Design Officer, Cleveland Clinic

Christopher Connell was named Chief Design Officer of Cleveland Clinic in June 2017. In this newly created role, he is responsible for the creation, strategic alignment and execution of architecture and other design initiatives to create serene, restorative environments consistent with Cleveland Clinic.



Dr Robbie Lendrum

HEMS Consultant, Bart's Health, London's Air Ambulance

- Rôbbie has worked with London's Air Ambulance since 2012. Alongside his role as a Consultant in Pre-Hospital care with Bart's Health, he is also a Consultant in Cardiothoracic Anaesthesia and Critical Care at the Royal Infirmary of Edinburgh. He is passionate about developing, delivering and conducting research into innovative resuscitation strategies and treatments, to improve the outcomes for our patients suffering from major trauma in London, the UK and internationally.



Professor Mark Wilson

Neurosurgeon & prehospital medicine expert, St Mary's Hospital and air ambulance

Mark Wilson is a Consultant Neurosurgeon and Pre-Hospital Care Doctor. He is Professor of Brain Injury at Imperial College and the Gibson Chair of Pre-Hospital Care in the Royal College of Surgeons Edinburgh. His area of interest is the hyper-acute management of brain injury and hypoxic brain injury. He has worked extensively overseas including with NASA (investigating intracranial pressure in Astronauts) and on many expeditions. He is co-founder and medical director of GoodSAM (www.goodsamapp.org) - a global platform that crowd sources trained responders in emergencies and enables urgent telemedical assessment of patients.



Nicole Stott

Retired NASA Astronaut and American Engineer

Retired NASA Astronaut and American Engineer launched to the International Space Station with the crew of STS-128, participating in the first space walk of that mission. She is also an aquanaut crew member on NEEMO 9 mission where she worked with a 6 person crew for 18 days on The Aquarius under sea research habitat.



Dame Inga Beale

Former CEO of Lloyds of London

Dame Inga Beale is a British businesswoman and the former CEO of Lloyd's of London. A leading figure in the global insurance and reinsurance market for five years, Inga announced her departure from the role in June 2018, after overseeing numerous important cultural changes in the company. In December 2013, Inga was announced as the new CEO of Lloyd's of London, the first woman to be promoted to this position in over three centuries of the company's history. Throughout her career, Inga has been a strong proponent of inclusion and equality in the workplace, which contributed to her particular success in addressing numerous problems within Lloyd's of London regarding chauvinism. Inga was appointed Dame Commander of the Order of the British Empire (DBE) in the 2017 New Year Honours for her services to the economy.

NOTES



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